

HOSPITALITY SUPERVISION AND LEADERSHIP CERTIFICATE: 233 Total Credits: 22 Catalog Edition: 2021-2022

Program Description

This program of study is designed for individuals in a lodging or food service operation who wish to supplement or enhance their college degree and receive supervisory/leadership training. Students can customize the program by choosing courses in lodging or food service specialties.

Program Outcomes

Upon completion of this program a student will be able to:

- Appreciate the complexity of the hospitality industry as a whole.
- Explain general management theory as it applies to hospitality supervision and leadership.
- Enter, with junior standing, a four-year university with a major in hospitality management.
- Enter a management training program in lodging management.
- Demonstrate an ability to work effectively as a member of a team.
- Demonstrate an ability to provide exemplary customer service.
- Demonstrate an ability to perform responsibilities in an ethical manner.
- Be sensitive to the importance of diversity in the hospitality industry.

Program Advisors

Rockville

• Prof. Jana Anderson, 240-567-5159, Jana.Anderson@montgomerycollege.edu

For more information, please visit: <u>https://</u> www.montgomerycollege.edu/academics/programs/hospitalitymanagement/hospitality-supervision-and-leadershipcertificate.html To view the Advising Worksheet, please visit <u>https://</u> www.montgomerycollege.edu/_documents/counseling-andadvising/advising-worksheets/current-catalog/233.pdf

2021-2022 **Program Advising Guide** An Academic Reference Tool for Students

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Program Requirements

A suggested course sequence for full-time students follows. All students should review this advising guide and consult an advisor.

Program Requirements

HMGT 100 - Customer Service in the Hospitality Industry *1* semester hour

HMGT 211 - Supervision and Leadership in the Hospitality Industry *3 semester hours*

HMGT 107 - Food and Beverage Management 3 semester hours

OR

HMGT 143 - Management of Front Office Operations 3 semester hours

HMGT 201 - Lodging and Food Service Law 3 semester hours

HMGT 207 - Legal Issues in Labor Management 3 semester hours

HMGT 212 - Managing Hospitality Human Resources 3 semester hours

HMGT 220 - Hotel Operations 3 semester hours

HMGT Elective 3 semester hours

Total Credit Hours: 22

Transfer Opportunities

Montgomery College has partnerships with multiple four-year institutions and the tools to help you transfer. To learn more, please visit <u>https://www.montgomerycollege.edu/transfer</u> or <u>http://artsys.usmd.edu</u>.

Get Involved at MC!

Employers and Transfer Institutions are looking for experience outside the classroom.

MC Student Clubs and Organizations: <u>https://</u> www.montgomerycollege.edu/life-at-mc/student-life/

Related Careers

Front Office Supervisor, First-line Housekeeping Supervisor.

Career Services

Montgomery College offers a range of services to students and alumni to support the career planning process. To learn more, please visit <u>https://www.montgomerycollege.edu/career</u>

Career Coach

A valuable online search tool that will give you the opportunity to explore hundreds of potential careers or job possibilities in Maryland and the Washington D.C. metropolitan area. Get started today on your road to a new future and give it a try. For more information, please visit <u>https://montgomerycollege.emsicc.com</u>

Notes:

