

MONTGOMERY COLLEGE

MEDIATION & CONFLICT MANAGEMENT

Workforce Development and Continuing Education | Summer 2025

40-Hour Basic Mediation Course **TIP**

This 40-hour interactive and experiential training offers you a how-to guide for conducting mediations of various types of conflicts. An introduction to conflict theory assists you in exploring your own conflict style and how that may help or hinder the process. You will learn and practice the 7-Step Mediation Model and will learn how to handle anger, listen strategically, balance power, and write agreements. This course fulfills the requirements for Rule 17 of the Maryland Rules of Procedure for Alternative Dispute Resolution. This course is approved for 40 hours from the Maryland Board of Social Work Examiners, students must attend 100% of the class hours to receive their certificate. TWA

Course: MGT315 **40 Hours**

\$500 + \$750 fee = \$1,250; NMR add \$650

Rockville Campus

CRN#: 42162 5 Sessions F S U
6/6-6/15 8:30 a.m.-4:30 p.m.

NEED HELP LOOKING FOR A CAREER?

CAREER COACH CAN HELP!

Career Coach is an online search tool that will help you find a good career by providing the most current data on wages, employment, job postings, and associated education and training for our region.

See: <https://montgomerycollege.emsicc.com>



TIP = Tuition Installment Plan

TWA = Tuition Waiver Applies

For more information contact:
Noel Lazaro at 240-567-2563, or
noel.lazaro@montgomerycollege.edu



www.montgomerycollege.edu/wdce | 240-567-5188